

www.driversandblockers.com

Site Privacy Policy

This policy was last updated on 6 May 2019.

Maestro Communications Pty Ltd ABN 81 074 437 504 (“Maestro Communication”, “Maestro”, “we”, “us”), an Australian private company, offers online resources at www.driversandblockers.com (“D&B”) to accompany the book Exploring Leadership Drivers and Blockers (“ELD&B”) for discovering both conscious and unconscious drivers and blockers in a person to help their leadership development, change and transformation efforts.

The copyright for this D&B site rests with Professor Ian C. Woodward, who is Chairman of Maestro and co-author of ELD&B.

Maestro Communication is your Data Controller because we collect and process data from you when you register at the D&B site. Professor Woodward is making materials available to registered users.

This privacy policy describes how we collect, use and disclose that data.

The domain website www.driversandblockers.com is registered with Melbourne IT registry in Australia and the site is hosted by them to enable people accessing the D&B resources (“you”, “your”) to enter information online. The user data is housed with the service provider one.com and its servers are in Denmark.

This Privacy Policy should be read in conjunction with our Terms and Conditions for using the site.

1. Data we Collect

We collect the personal data you provide to us when you register at D&B (“your personal data”). This data includes your name, email address and certain registration demographic information.

We do not collect data about you from any source other than you.

We collect browser or device data and use cookies or tracking technology to collect statistical data and to keep you logged in.

2. How we use your Personal Data

We treat your personal data with confidentiality. We use your personal data to create a Registered D&B User to allow you to access the online resources and to be able to update you when new or updated resources are available at D&B.

We use anonymous data to analyze, improve and modify our services on the site.

3. How we Disclose Data

Maestro does not sell, rent or share any of your personal data with any third parties.

The only exceptions to this would be should we believe it necessary:

- under applicable law, or payment method rules;
- to enforce our terms and conditions;
- to protect our rights, privacy safety or property, and yours; and
- to respond to requests from courts, law enforcement agencies, regulatory agencies, and other public and government authorities.

4. Security

Maestro uses reasonable organizational, technical and administrative measures to protect personal and all other data within our organization. If you have reason to believe that the security of your data residing with us is no longer secure, please contact us immediately using the contact information in section 8 below.

5. Jurisdiction and Cross-Border Transfer

Maestro is an Australian-based business, but its services are global. Therefore, data, including personal data, may be transferred to Maestro personnel, and stored and processed by Maestro in any country where we operate. We will take all reasonable measures to ensure that any such transfers comply with applicable data protection laws and your data remains protected to the standards described in this Privacy Policy.

6. Your Rights in Regard to your Personal Data

6.1 Access

You have the right to request a copy of your personal data held by us. Our contact information appears at section 8 below.

6.2 Correction

Please contact us at any time if you would like to review, correct, or update personal data that you have previously disclosed to us. Our contact information appears at section 8 below.

6.3 Erasure and Restriction

You have the right to ask us to erase your personal data, or under some circumstances,

to restrict us from processing your personal data. Our contact information appears at section 8 below.

6.4 Object

If you have any concerns about how we process your personal data, please contact us to discuss this. We may not be able to offer our services to you if you do not want us to process your personal data in the manner we consider it necessary to provide our services. Our contact information appears at section 8 below.

6.5 Portability

You may have the right to request the personal data you have given to us in a machine-readable format, provided this would not infringe the rights, including intellectual property rights, of other people. Our contact information appears at section 8 below.

7. Retention Period

We will retain your personal and other data for the period necessary to fulfil the purposes outlined in this Privacy Policy and in line with our legal and regulatory obligations. In most cases this will be for five years from the time you register at D&B so that you are able to access your D&B resources during this time if needed.

8. Contact

If you have any questions about this Privacy Policy, please contact:

The General Manager, Maestro Communication

- In writing, at: PO Box 102, Killara, NSW, 2071, Australia; or
- By email, at: office@mcspeaking.com.au

9. Complaints

Within Australia: If you are dissatisfied with our handling of any complaint you raise with us under this privacy policy, you have the right to contact the Office of the Australian Information Commissioner (www.oaic.gov.au).

Outside Australia: If you are dissatisfied with our handling of any complaint you raise with us under this privacy policy, you have a right to complain to the relevant independent supervisory authority in your jurisdiction.

10. Updates to this Privacy Policy and Notifications

We may update and change this Privacy Policy. The “Last Updated” legend at the top of this Privacy Policy indicates when this Privacy Policy was last revised.

We will contact you through the email address listed in your account with us to advise you of any material updates or revisions to our Privacy Policy, as well as any disclosures or alerts regarding the Privacy Policy or your personal data.

Electronic updates and disclosures and notices have the same meaning and effect as if

we had provided you with a hard copy. Updates, disclosures and notices shall be considered to be received by you within 24 hours of the time they are sent to you by email.

11. Consent

By clicking the onscreen “I Agree” box and proceeding to register at D&B, you are agreeing to our Privacy Policy and giving explicit consent for us to collect and process the personal data you enter during the registration.

If you wish to withdraw your consent at any time after registering at D&B, please contact us immediately using the contact information in section 8 above. If you choose to withdraw consent after registering with D&B, your withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal.